

Diagnostic Result

LocalTime: 2023-06-29T03:52:31.226Z

BROWSER TESTS (9.20.7)

All: 32

Pass: 1

Warn: 2

Fail: 21

Info: 8

Unknown: 0

System Requirements

Browser Version:

Google Chrome 114.0.5735.199

Required: One of the 2 last released versions (108, 109)

Computer Information

Operating System:

Windows 10 64-bit

OS Version:

10.0

Number of CPU Cores:

4 cores

Primary Screen Resolution:

1366 x 768

Color Depth:

24-bit

User Time Zone:

(GMT+7) Indochina Time

Local Time:

10:48

User Locale:

English, United States (en-US)

Bandwidth

Content Delivery Network (CDN):

	Host	Download Speed (in kbit/s)	Rating
	cdn.refinitiv.com	48,218	***
	amers1-cdn.extranet.refinitiv.biz	Failed to resolve IP address	
	amers2-cdn.extranet.refinitiv.biz	Failed to resolve IP address	
	emea1-cdn.extranet.refinitiv.biz	Failed to resolve IP address	
	apac1-cdn.extranet.refinitiv.biz	Failed to resolve IP address	

Reverse Proxy:

	Host	Download Speed (in kbit/s)	Rating
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	apac1-proxy.platform.refinitiv.com	13,345	***
	amers1-proxy.platform.refinitiv.com	Timeout 10000	
	amers2-proxy.platform.refinitiv.com	Timeout 10000	
	emea1-proxy.platform.refinitiv.com	Timeout 10000	
	amers1-proxy.platform.refinitiv.biz	Failed to resolve IP address	
	amers2-proxy.platform.refinitiv.biz	Failed to resolve IP address	
	emea1-proxy.platform.refinitiv.biz	Failed to resolve IP address	
	apac1-proxy.platform.refinitiv.biz	Failed to resolve IP address	

Network

Primary Product Page:

	Host	Delivery	Result
	workspace.refinitiv.com	Internet	Success
	amers1-workspace.extranet.refinitiv.biz	Private	Failed to resolve IP address
	amers2-workspace.extranet.refinitiv.biz	Private	Failed to resolve IP address
	emea1-workspace.extranet.refinitiv.biz	Private	Failed to resolve IP address
	apac1-workspace.extranet.refinitiv.biz	Private	Failed to resolve IP address

Content Delivery Network:

	Host	Delivery	Result
	cdn.refinitiv.com	Internet	Success
	amers1-cdn.extranet.refinitiv.biz	Private	Failed to resolve IP address
	amers2-cdn.extranet.refinitiv.biz	Private	Failed to resolve IP address
	emea1-cdn.extranet.refinitiv.biz	Private	Failed to resolve IP address
	apac1-cdn.extranet.refinitiv.biz	Private	Failed to resolve IP address

Login - Authentication:

	Host	Delivery	Result
	sts.identity.ciam.refinitiv.net	Internet / Private	Success

Customer Identity and Access Management (CIAM):

	Host	Delivery	Result
	login.ciam.refinitiv.com	Internet	Success
	login.ciam.refinitiv.biz	Private	Failed to resolve IP address
	sso.platform.refinitiv.com	Internet	Success
	sso.platform.refinitiv.net	Private	Success

	amers-passage.extranet.refinitiv.biz	Private	Failed to resolve IP address
	emea-passage.extranet.refinitiv.biz	Private	Failed to resolve IP address
	apac-passage.extranet.refinitiv.biz	Private	Failed to resolve IP address
	authenticator.pingone.com	Internet	Failed to resolve IP address
	idpxnyl3m.pingidentity.com	Internet	Failed to resolve IP address

Support:

	Host	Delivery	Result
	amers1-help.platform.refinitiv.com	Internet	Success
	amers2-help.platform.refinitiv.com	Internet	Success
	emea1-help.platform.refinitiv.com	Internet	Success
	apac1-help.platform.refinitiv.com	Internet	Success
	amers1-help.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-help.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-help.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-help.platform.refinitiv.biz	Private	Failed to resolve IP address
	my.extranet.refinitiv.biz	Private	Failed to resolve IP address
	dst.platform.refinitiv.com	Internet	Success
	dst.platform.refinitiv.biz	Private	Failed to resolve IP address

APIs:

	Host	Delivery	Result
	api.refinitiv.com	Internet	Success
	amers1-api.extranet.refinitiv.biz	Private	Failed to resolve IP address
	amers2-api.extranet.refinitiv.biz	Private	Failed to resolve IP address
	emea1-api.extranet.refinitiv.biz	Private	Failed to resolve IP address
	apac1-api.extranet.refinitiv.biz	Private	Failed to resolve IP address
	amers1-gateway.platform.refinitiv.com	Internet	Success
	amers2-gateway.platform.refinitiv.com	Internet	Success
	emea1-gateway.platform.refinitiv.com	Internet	Success
	apac1-gateway.platform.refinitiv.com	Internet	Success

	amers1-gateway.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-gateway.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-gateway.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-gateway.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers1-proxy.platform.refinitiv.com	Internet	Success
	amers2-proxy.platform.refinitiv.com	Internet	Success
	emea1-proxy.platform.refinitiv.com	Internet	Success
	apac1-proxy.platform.refinitiv.com	Internet	Success
	amers1-proxy.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-proxy.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-proxy.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-proxy.platform.refinitiv.biz	Private	Failed to resolve IP address

Apps:

	Host	Delivery	Result
	amers1-apps.platform.refinitiv.com	Internet	Success
	amers2-apps.platform.refinitiv.com	Internet	Success
	emea1-apps.platform.refinitiv.com	Internet	Success
	apac1-apps.platform.refinitiv.com	Internet	Success
	amers1-apps.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-apps.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-apps.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-apps.platform.refinitiv.biz	Private	Failed to resolve IP address

Views:

	Host	Delivery	Result
	amers1-views.platform.refinitiv.com	Internet	Success
	amers2-views.platform.refinitiv.com	Internet	Success

	emea1-views.platform.refinitiv.com	Internet	Success
	apac1-views.platform.refinitiv.com	Internet	Success
	amers1-views.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-views.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-views.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-views.platform.refinitiv.biz	Private	Failed to resolve IP address

Datastream:

	Host	Delivery	Result
	amers1-datastream.platform.refinitiv.com	Internet	Success
	amers2-datastream.platform.refinitiv.com	Internet	Success
	emea1-datastream.platform.refinitiv.com	Internet	Success
	apac1-datastream.platform.refinitiv.com	Internet	Success
	amers1-datastream.platform.refinitiv.biz	Private	Failed to resolve IP address
	amers2-datastream.platform.refinitiv.biz	Private	Failed to resolve IP address
	emea1-datastream.platform.refinitiv.biz	Private	Failed to resolve IP address
	apac1-datastream.platform.refinitiv.biz	Private	Failed to resolve IP address

FX Trading (FXT)

Single Sign On (SSO):

	Host	Delivery	Result
	amers1-dealingws.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	emea1-dealingws.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	apac1-dealingws.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	apac2-dealingws.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

Dealing/Trading session:

	Host	Delivery	Result
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	amers1-dealingedge.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	emea1-dealingedge.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	apac1-dealingedge.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	apac2-dealingedge.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

FXall Apps (example Treasury Center):

	Host	Delivery	Result
	amers1-fxt.trading.refinitiv.com	Internet	Failed to resolve IP address
	amers2-fxt.trading.refinitiv.com	Internet	Failed to resolve IP address
	emea1-fxt.trading.refinitiv.com	Internet	Success
	apac1-fxt.trading.refinitiv.com	Internet	Success
	amers1-fxt.trading.refinitiv.biz	Private	Failed to resolve IP address
	amers2-fxt.trading.refinitiv.biz	Private	Failed to resolve IP address
	emea1-fxt.trading.refinitiv.biz	Private	Failed to resolve IP address
	apac1-fxt.trading.refinitiv.biz	Private	Failed to resolve IP address

Aggregator access to Order Book, Pricestream, Refinitiv FX Matching:

	Host	Delivery	Result
	amers3-fxtaggie.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	emea3-fxtaggie.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
	apac3-fxtaggie.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

Trade blotter:

	Host	Delivery	Result
	amers3-fxtblotter.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

Credit admin:

	Host	Delivery	Result
	amers3-fxtcreditadmin.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

Connectivity test:

	Host	Delivery	Result
	amers3-fxtiagnostics.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

FB:

	Host	Delivery	Result
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	amers3-fxtfb.trading.refinitiv.net	Internet / Private	Failed to resolve IP address
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POMS:

	Host	Delivery	Result
	amers3-fxtpoms.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

QT:

	Host	Delivery	Result
	amers3-fxtqt.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

TC:

	Host	Delivery	Result
	amers3-fxttc.trading.refinitiv.net	Internet / Private	Failed to resolve IP address

Options:

	Host	Delivery	Result
	amers3-fxttcoptions.trading.refinitiv.net	Internet / Private	Failed to resolve IP address